



ETS Supported Education Tools

September 2026

The tools listed here are fully supported by the Educational Technologies Service (ETS) Department. One-on-one consultations, group training, workshops, and documentation are all available for all instructors and students using these tools

Training & Support Resources

ETS Tech Help Website: www.techhelpbcit.ca

All ETS-supported tools include the following support options:

- One-on-one consultations (by appointment or drop-in)
- Group training and department workshops (contact ETS to schedule)
- Step-by-step how-to guides and documentation at www.techhelpbcit.ca
- Video tutorials for both instructors and students
- Term-start orientation and extended support hours
- Employee Learning Hub resources

Learning Hub (D2L/Brightspace)

Brightspace (D2L) is BCIT's Learning Management System (LMS). It contains tools for displaying instructional materials, communicating with students, receiving assignments, providing feedback, delivering quizzes, managing learners, collecting grades, and tracking course progress. A site is available for every course section and multiple sections can be combined.

Learning Hub Built-In Tools

The following tools are built into the Learning Hub and are available in every course shell. How-to guides and video tutorials for each tool are available at www.techhelpbcit.ca.

Quizzes: Online test creation and delivery tool with options for restrictions (IP address, password, Respondus Lockdown Browser).

Question Library: Centralized bank for creating, organizing, and reusing quiz questions across courses.

Assignments: Submission and grading system supporting file uploads, text submissions, and Turnitin integration.

Rubrics: Standardized scoring frameworks that can be attached to assignments, discussions, and assessments.

Discussions: Asynchronous threaded discussion forums for peer interaction and collaborative learning.

Grades: Grade book for tracking, calculating, and releasing student grades.

Checklist: Task and milestone tracking tool for students.

Classlist: Student roster tool with communication and enrollment management features.

Groups: Collaborative workspace creation and management for group projects and activities.

Calendar: Course and institutional calendar for scheduling events, due dates, and announcements.

Awards: Recognition and badging tool for acknowledging student achievement milestones.

Class Progress: Dashboard showing individual student progress through course activities and grades.

Release Conditions: Conditional content release mechanism — makes content or activities available based on student actions or grades.

Additional External Tools Embedded into the Learning Hub

The following third-party tools are licensed by BCIT and integrated directly into the Learning Hub. ETS provides training and support for all these tools.

Kaltura Video: Platform for creating, managing, and distributing video content within the Learning Hub and via Kaltura MediaSpace. Supports lecture capture, video assignments, and media libraries. [\[How-to guides & training →\]](#)

Class for Teams: Class for Teams integration for holding real-time online classroom meetings, collaboration, and synchronous instruction. Includes features for recorded sessions, screen sharing, and group collaboration. [\[How-to guides & training →\]](#)

Bongo video assignment: platform integrated into the Learning Hub. Used for student video submissions, and video-based assessments.

Integrity Advocate: Remote proctoring and identity verification tool for making quizzes more secure. Requires a webcam. [[How-to guides & training →](#)]

Leap Adaptive Learning: Adaptive learning platform where learning objectives and outcomes are mapped to course content and activities needed to master them.

Respondus Lockdown Browser: Secure browser that locks down the testing environment during online exams to reduce academic dishonesty. [[How-to guides & training →](#)]

Respondus Campus Wide (4.0): Tool for uploading quiz questions from Word documents directly into the Learning Hub quiz tool. [[How-to guides & training →](#)]

Respondus StudyMate: Allows students to create flashcards, games, and study activities from course content. [[How-to guides & training →](#)]

Turnitin: Plagiarism detection and originality checking tool integrated into Learning Hub Assignments. Also provides feedback tools (Feedback Studio). [[How-to guides & training →](#)]

Virtual Clickers: Browser-based classroom polling tool for use during PowerPoint lectures, enabling real-time student responses without physical clicker devices. [[How-to guides & training →](#)]

HTML Stylesheet: Standardized stylesheet for ensuring a consistent look, feel, and accessible interactions in Learning Hub course pages.

McGraw-Hill Connect / SIMnet: McGraw-Hill's digital learning platform integrated as a textbook tool, supporting assignments, assessments, and adaptive learning for select courses.

Pearson Textbook Integration: Pearson's digital textbook and assessment platform, integrated into the Learning Hub for select courses.

Contact ETS/Learning Hub support

Hours: 8:00 am to 5:00 pm, Monday to Friday

Extended hours (start of term): 7:30 am to 6:30 pm

Contact us by:

- **Service BCIT:** [Request one of our services](#) or use the [General Contact Form](#)
- **Phone:** 604-412-7444 Option 2
- **Email:** learninghub@bcit.ca
- **In-person support:** Visit the ETS Service Desk at the Burnaby campus - SE12-101

- [Book an online appointment](#)
- Visit [Help!](#)